



Provider Solutions

Every Record Represents a Real Person

That's why Ciox is committed to empowering greater health by improving the way health information is managed, protected, and leveraged. Informed by over 40 years of experience as a trusted partner, Ciox has developed provider-focused solutions that improve patient and organizational outcomes through better health information management.

CIOX™ HEALTHSOURCE

Ciox's proprietary, built-for-purpose, secure cloud-based clinical data technology utilizes artificial intelligence to enable higher quality, reduce administrative burden, and improve financial performance.

➤ HealthSource Stream

Computer-assisted retrieval and digital connections like APIs leverage automation and interoperability technologies to provide a single, secure connection to requesters.

➤ HealthSource Clarity

This workflow application featuring Verify two-part quality control ensures records are securely and efficiently obtained, authenticated, and delivered.

➤ HealthSource Gym

This comprehensive education solution was designed to assess, train, and develop medical coders through a robust, engaging learning platform.

Our integrated approach — **people + processes + technology** — can help your organization enhance operations, optimize revenue, and improve patient outcomes.



Release of Information (ROI)

➤ Flexible ROI Solutions

These include both standard and customizable service options to meet your specific needs

➤ Audit Relief Services

➤ After Hours ROI

Coding Services

> Managed Coding Solution

- Temporary production support
- Long-term, full outsource
- Offshore coding

> Coding Quality Reviews

> Coder Education & Training

- HealthSource Gym
- Coding Roundtables, free educational webinars grant 1 CEU

Denials Prevention and Management

> Retrospective Authorization Updates

> Retrospective Medical Necessity Reviews & Appeals

> Ongoing Education

Additional Provider Solutions

> Clinical Documentation Improvement (CDI)

> Audit Management

> EMR Pre-load Abstraction

Oncology Data Services (Cancer Registry)

> Certified Tumor Registrar (CTR) Outsourcing

> Consultative Services

> Special Projects and Reporting Management

Document Imaging Services

> Day Forward

> Backfile and Projects

> Point of Care

2,200+ U. S. hospitals and health systems served

15,000+ U. S. clinics served

700,000+ U. S. providers touched

40+ Years of health information management experience

7,000+ HIM professionals and record release experience

99.997% PHI disclosure accuracy rate

98% Coding accuracy

120+ Health plans covered, when partnering with providers on risk adjustment, HEDIS, and other chart requests

1M+ Unique requesters served with access to PHI

50M+ Requests for health information handled annually



Empowering Greater Health

Learn more about Ciox Provider solutions

Contact us to speak with one of our experts
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