



EMPOWERING GREATER HEALTH

## Clinical Data Acquisition

Ubiquitous multi-channel access to medical records, superior results, enhanced client experience and minimal provider abrasion

### Multi-Channel Access

- EMR and direct digital access
- Two call centers for provider communications
- Advanced, tech-enabled record processing capabilities
- 1,000+ field technicians ready to visit providers and retrieve records

### Unique Provider Knowledge

- 20,000+ Ciox managed sites
- 40+ years experience managing medical records
- Detailed proprietary database of provider information and preferences

### Committed to Data Protection

- SOC2 + HITRUST
- Stringent PHI checkpoints to minimize avoidable PHI disclosure
- Strong compliance focus and training of all staff

**Unparalleled scale:  
15M+ medical records retrieved annually**

- Medicare and Medicaid Risk Adjustment
- Commercial Risk Adjustment
- HEDIS measures
- Support services: Attestation, Recovery, Prospective Assessment Form (PAF), Distribution Collection, Mailroom / Intake
- Chart & Data Repository

R E L A X

ASK CIOX

