ciox™

First Pass Only Coding is like flying on a trapeze without a net

X CROSS™ CHECK

Wouldn't it be great if you could code with confidence, knowing your chart reviews are accurate and protected? These days, with so much on the line, a simple Quality Assurance review is not adequate. You need a combination of powerful technology and a team of experts to catch every code while validating accuracy.

Ciox Cross Check™ — the power of Natural Language Processing with Artificial Intelligence designed for coders like you looking for meaningful Second Level Review (2LR) results, backed by a team of professional coding experts.
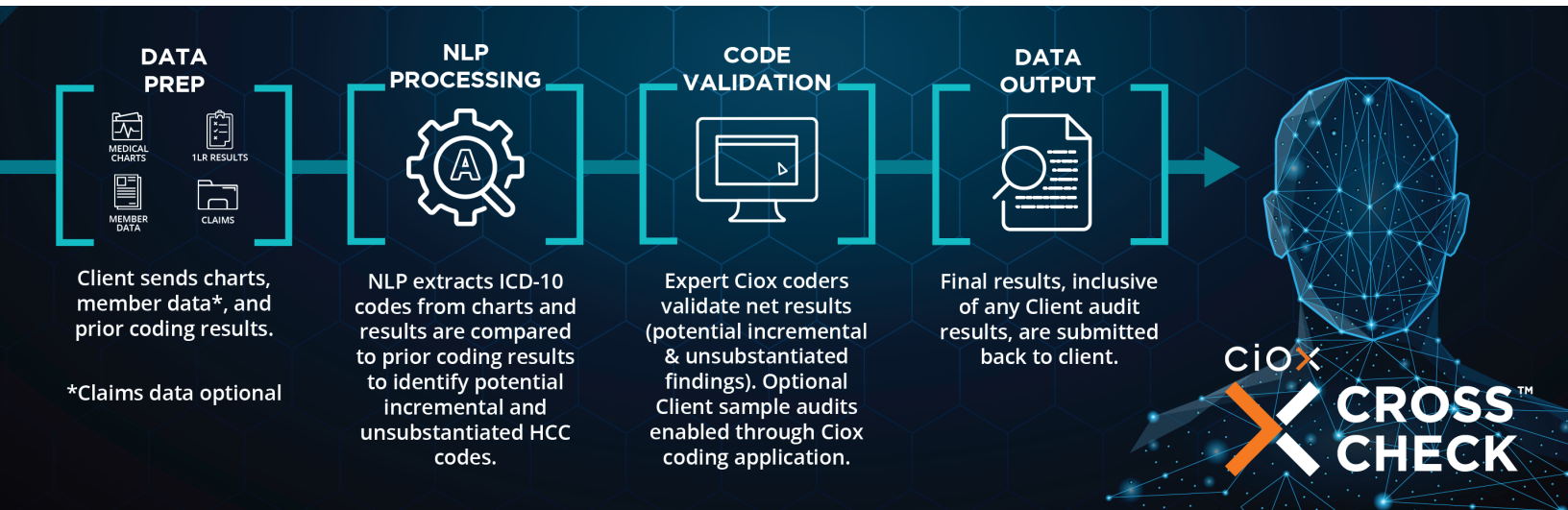
Cross Check provides the insight other 2LR solutions cannot because it was built by the industry leader in clinical data retrieval, and leverages the knowledge gained from over 20 years of chart retrieval and coding for Risk Adjustment.

Why Cross Check™?

> **Improved Coding Accuracy** – Ciox Cross Check provides the ability to add net-new codes identified through the NLP process as well as delete previously submitted codes that do not meet the coding guidelines or meet criteria.

> **Return on Investment** – second-level review (2LR) projects find HCC codes that were initially missed during first-level review (1LR) and with proven results showcasing 8-12X ROI

> **Scalability** – Ciox technology has the capacity to seamlessly handle large volumes of data without disrupting daily activities. Our coding operation is vast and experienced enough to ramp-up production while maintaining quality results.

With Ciox Cross Check™, you can expect:

❯ **User Friendly with Best-in-Class Customer Experience** – Ciox Cross Check was built with our customers in mind to allow for optimal efficiencies while maintaining quality. With a dedicated account manager and user-friendly auditing application, our clients' needs are always met.

❯ **Subject Matter Experts** – Risk adjustment is complicated and ever-evolving. Unlike other software vendors who are heavily technology focused and lack subject matter experts (SME's), Ciox has a team of risk adjustment specialists to ensure that every code submitted meets a high level of quality and accuracy.

❯ **Ready to Implement?** – No problem! Unlike other software vendors, Ciox offers quick turn-around for consuming various formats of data through many sources without the hassle of complex implementation, software setup, and training.

DATA PREP

MEDICAL CHARTS   1LR RESULTS

MEMBER DATA   CLAIMS

Client sends charts, member data*, and prior coding results.

*Claims data optional

NLP PROCESSING

NLP extracts ICD-10 codes from charts and results are compared to prior coding results to identify potential incremental and unsubstantiated HCC codes.

CODE VALIDATION

Expert Ciox coders validate net results (potential incremental & unsubstantiated findings). Optional Client sample audits enabled through Ciox coding application.

DATA OUTPUT

Final results, inclusive of any Client audit results, are submitted back to client.

CioX CROSS™ CHECK

Powerful dashboards supply instantaneous insight to the charts under review and designate the importance each second level review provides. Quickly demonstrate to management how Ciox Cross Check is supplying value, optimizing performance, and protecting the risk profile of your members.

Learn more or request a demo
cioxhealth.com/crosscheck

CioX CROSS™ CHECK